



A CANCOM COMPANY



From IT saviour to trusted partner

When a major failure brought InHealth's diagnostic and healthcare business to a near standstill, OCSL was quick to respond. Vital systems were restored in just 2 days. Pushing way beyond stability, OCSL's secure Hybrid Cloud has provided a strong foundation for rapid growth.

1M

patients treated per year with improved uptime and a stable platform

// You got us to a stable operating base in a time of crisis and more than that, you've provided a solid platform for growth. //

Marc O'Brien, CIO
InHealth

Goal

Improve stability for business growth

Service

Hybrid Cloud, Managed Service Hosting

Outcomes

1m patients/year with improved uptime
20% improvement in productivity
7% less communication errors

 ocsl.co.uk
 0845 605 2100
 marketing@ocsl.co.uk

Head Office

East House, New Pound Common
Wisborough Green, West Sussex
RH14 0AZ



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InHealth Case study

Healthier systems secure a bright future

InHealth provides expert diagnostics and healthcare solutions for NHS and private patients throughout the UK. A robust system is key to supporting multiple clinics, a Patient Referral Centre and the largest fleet of mobile diagnostics units in Europe. When a major failure brought daily operations to a near standstill, InHealth turned to OCSL to deliver both immediate stability and a vision for the future.

Technology overview

Hybrid Cloud in UK-managed service hosting

Connectivity options

- Private leased line
- Secure Virtual Private Network (VPN)
- Dedicated platform for higher processing

Data Centre specifications

- Government OFFICIAL Supplier
- N3/HSCN Supplier
- G-Cloud Supplier
- Cyber Essentials + IASME
- ISO 27001, 20000 & 9001

Analytics and monitoring solutions

- Real-time monitoring and support alerts
- Anytime reports through our CloudControl Portal

Support services

- Remote management

A fresh perspective

Once systems were safely moved to our leading edge Data Centre, we turned our attention to innovation. What would InHealth's ideal version of tomorrow look like? Working together we developed a Hybrid Cloud for scalability and security. With this strong foundation for growth, ambitious targets have been met. No longer seen as a point of weakness, their IT team are now seen as trusted advisors, diving forward innovation within the business.

A better answer

For InHealth's staff and partners, using vital technology on a daily basis, is no longer the frustrating experience it once was. Access to systems and data is quicker and faster. Key users such as Clinical Commissioning Groups, GP's and patients are able to complete key tasks in less time. With increased stability and automation OCSL has helped InHealth move away from daily fire-fighting towards a clearer strategic vision.

Let's put our heads together

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