



A CANCOM COMPANY



## Freeing up IT budget for vital child services

The NSPCC knew migrating to Microsoft Office 365 made sense. It would help them move away from costly legacy systems and deliver greater scalability & value for money. But only if security could be fully maintained in the Cloud. To deliver a positive ROI and maintain the highest levels of security, the NSPCC turned to trusted partner OCSL.

# 4.5k+

Mailboxes safely migrated to Microsoft Office 365

// As a charity, it is important for us to follow a well-trodden path to ensure we are getting solutions that deliver value for money. It is crucial for us to partner with organisations that provide this experience. //

Ray Bilsby, CIO  
NSPCC

### Goal

Drive IT efficiency to fund child services

### Service

O365 Email Migration & Strategy

### Outcomes

Immediate savings on storage

Improved system performance & reliability

Flexible, agile working for staff

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## NSPCC Case study

### Solution overview

#### O365 Email Migration

- Envisioning Workshop
- Migration from Microsoft Exchange Server to O365
- Migration Assessment & Proof of Concept
- Technical assistance on the day of migration

### Microsoft O365 Mailbox Migration: a cloud-first approach

In the past, email access for the NSPCC's staff wasn't as flexible as they needed. Particularly for the large number of remote workers in the organisation. Migrating email to Microsoft Office 365 would drive up productivity, streamline maintenance and be more cost-effective. More than that, it would act as the foundation for their cloud-first strategy. **With over 400,000 seats of Office 365 already deployed, OCSL had the expertise the NSPCC needed.**

#### A fresh perspective

An **Envisioning Workshop** was an important first step. As part of OCSL's tried and trusted Enablement Framework, **it helped clearly define IT and business goals.** Next, using our proven **Application Assessment, we quickly got to grips with the NSPCC's complex legacy systems.** We planned a migration that would ensure business continuity in the Cloud. Thinking beyond the initial phase, **we made sure plans to move personal storage, shared drives and Lync to Office 365 were fully considered.** We knew a **Proof of Concept** was critical. **It would flush out potential issues and minimise impact on staff.** For example, we pinpointed the need for multi-factor authentication to maintain high levels of security. **With our extensive Microsoft knowledge, we helped the NSPCC structure licensing to deliver both scalability and maximum value.** As well as commercial insight, our **technical insight proved invaluable too**, "adding a layer of experience that was vital on roll out day".

#### A better answer

Our collaborative spark made sure the NSPCC and other 3rd parties were all on the same page. **Key milestones and project goals were always kept on track.** Overall, this first-phase email migration has helped drive the savings and improved performance the NSPCC were seeking. Joanna Glenn, Business Analyst reports, **"We've already seen significant storage savings and increased reliability."** Operationally, **front line staff, are spending more time providing the best service possible and less time on administrative IT tasks.** Ray Bilsby, the NSPCC's CIO, concluded, **"As we continue our digital transformation, the increasing availability of cloud services provides a great opportunity for increased agility and flexibility in IS service delivery. Selecting the right provider is key to help NSPCC achieve its goals."** Using our experience, we helped the NSPCC minimise risk and maximise ROI, in turn helping free up vital budget for frontline support services.

#### Let's put our heads together

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